

NOW

Introduction

MY STORY



Penny Pullan

2001
Sept
11

Running a global programme for Mars Inc.

9/11 Travel stopped!

We just had to make it work...

with basic tools

→ and it did!

HOW?

~~Command and Control~~

Facilitative

Engage

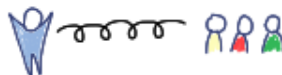
Keep Interest

I work virtually ...

Pharma IT Manf. Finance Utilities

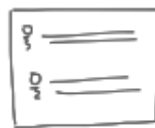
LINKS

and support others to do so.



Keep it short

IDEAS



Use a forum

Be 'on purpose'

Share the lead



Use visuals

Use collaboration tools

Be creative!

Celebrate Success

Do 1:1 calls

Meet face to face at the start

Create a level playing field

Do the sums